

SMITH'S CROSSING RURAL WATER ASSOCIATION

P. O. BOX 956
MAGEE, MISSISSIPPI 39111
(601)849-4631 FAX: (601)849-4821
EMAIL- SCRWA@ATT.NET

APPLICATION FOR SERVICE

Name: _____ Date: ___/___/___

Service Address: _____

Mailing Address: _____

Email : _____

Residential _____ Business _____ Own _____ Rent _____

Phone#: _____

Leak Insurance: _____

Landlord's Name: _____ Landlord's Phone#: _____

Applicant's Signature: _____

State Issued I.D. # _____ I.D. St _____ SSN _____

OFFICE USE ONLY

\$ _____ Deposit Transfer \$ _____ Meter Deposit

\$ _____ Membership Fee \$ _____ Service Charge

\$ _____ Tapping Fee TOTAL \$ _____

Assigned Acct # _____

Meter Reading: _____ Meter ID _____ M/F Race: _____

Route # _____ Seq# _____ Beat: _____ Well: _____

Previous applicant

Name: _____ Account # _____

*** Federal law prohibits discrimination on the grounds of race, color, national origin, sex, age or disability in this program.

Water Users Agreement

I _____ hereby make application to the Smith's Crossing Rural Water Association for water service.

The applicant agrees that they have followed the guidelines set forth by the State Department of Health regarding onsite water disposal. § MS Code 41-67-5. Section 1,2 and 3. Section 2 states: No temporary or permanent water service connection shall be provided to any mobile, modular or permanently constructed residence, building or facility unless the owner, lessee or developer shows proof of the submission of the notice of intent by this section.

In consideration of the association's undertaking the financing and construction of a waterworks system, I agree to the following:

- 1) To install and maintain at my expense the necessary service line to cause the property which is owned by me to be connected with the waterworks system at a location as near to my property line as possible.
- 2) To use water in accordance with rules and regulations to be established by the association and to promptly pay for water at the applicable schedule of rates.
- 3) To pay meter deposit which is refundable in accordance with the rules and regulations of the association, a non-refundable service charge, tapping fee (if needed), and membership fee which is due prior to being connected to the water system.
- 4) Payment for water is due on the 15th of each month. Any customer that does not pay by the 15th will incur a 10% late charge on their bill. Drop box is available 24 hours 7 days a week.
- 5) The cut off notice will appear on the front of the bill when the past due bill has not been paid. Cut off for past due bills are the 16th of each month.
- 6) If the bill is not paid within thirty (30) days from the due date; then you are subject to have your services disrupted for lack of payment. Cut off is at the 16th of each month for all past due balances. When the account becomes delinquent, all past due balances, the current bill, and a \$60 fee must be paid by cash/credit card/money order to restore your service.
- 7) When in violation of company policy a cut lock fee, the use of previous water and a meter deposit is required. All cut locks and other meter tampering may be reported to law enforcement.
- 8) Failure to receive bill does not relieve payment obligation. Any past due amount will appear on the current bill also.
- 9) All delinquent accounts at rental or leased properties must be paid in full before new services are rendered.
- 10) Please do not plant any shrubs or trees near or around water meters.

*The Board of Directors reserve the right to amend agreement at any time.

SMITH'S CROSSING RURAL WATER ASSOCIATION

Phone 601-849-4631 After Hours 601-259-8722

WEBSITE- smithcrossing.myruralwater.com

NOW OFFERING AN ONLINE
PAYMENT

OPTION ON OUR WEBSITE

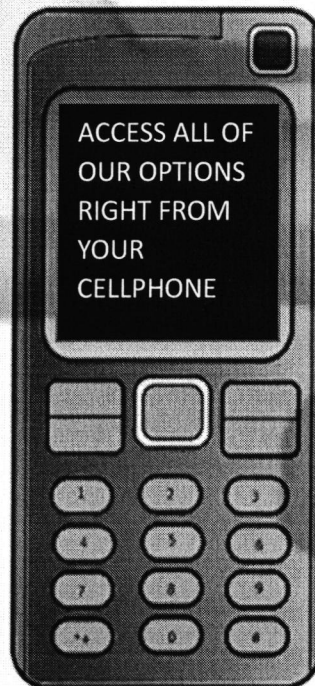
SIGN UP FOR OUR FREE
BANK DRAFT

FORMS AVAILABLE
ONLINE OR IN OFFICE

24-HOUR PAYMENT
DROP BOX AVAILABLE

For water bill assistance, please
contact the South Central
Community Action Agency

769-235-8224



STAY
INFORMED!
SIGN UP
FOR
TEXT ALERTS
ON OUR
WEBSITE!

**DO WE HAVE YOUR
CURRENT PHONE
NUMBER & EMAIL
ADDRESS?**

Smith's Crossing Rural Water Association's ServLine® Protection Program

Effective October 1, 2020

Leak Loss Protection Program*

Smith's Crossing Rural Water Association offers protection against costly service bills caused by unexpected leaks. Smith's Crossing Rural Water Association offers up to \$2,500 coverage per occurrence.

Water Leak

Residential	\$1.80 per month
Residential Master-Metered	
Multi-Habitational	\$2.50 per unit/per month
Commercial Single Occupancy	\$5.00 per month
Commercial Multiple Occupancy	\$10.00 per month

In the event of a costly water bill caused by high water usage due to a qualifying leak or line break, Smith's Crossing Rural Water Association's leak loss protection program covers the costly utility bill once the active cause of the leak has been repaired.

All eligible Smith's Crossing Rural Water Association customers are automatically enrolled in our optional expanded Water Leak Loss Protection Program and charges will appear on your utility bill. Call us at 601-721-4002 to decline protection and accept full responsibility for all excess water charges caused by a leak.

Contact us Today
Call 601-721-4002

***Information for the Smith's Crossing Rural Water Association Leak Loss Protection Program:** Leak Loss Protection Program covers pipes up to 2" meter. High water bills due to leaks occurring after 10/1/2020 will be adjusted through this program. Please refer to our leak adjustment guidelines for qualifications. Cancel anytime. 30-day wait period for re-enrollment.

Call Smith's Crossing Rural Water Association's dedicated ServLine phone number at 601-721-4002 for more information and to request a copy of the full terms and restrictions for any of the programs.

The financial obligations of the Smith's Crossing Rural Water Association Leak Loss Protection Program are backed by an insurance policy procured as part of the ServLine program.

Call 601-721-4002

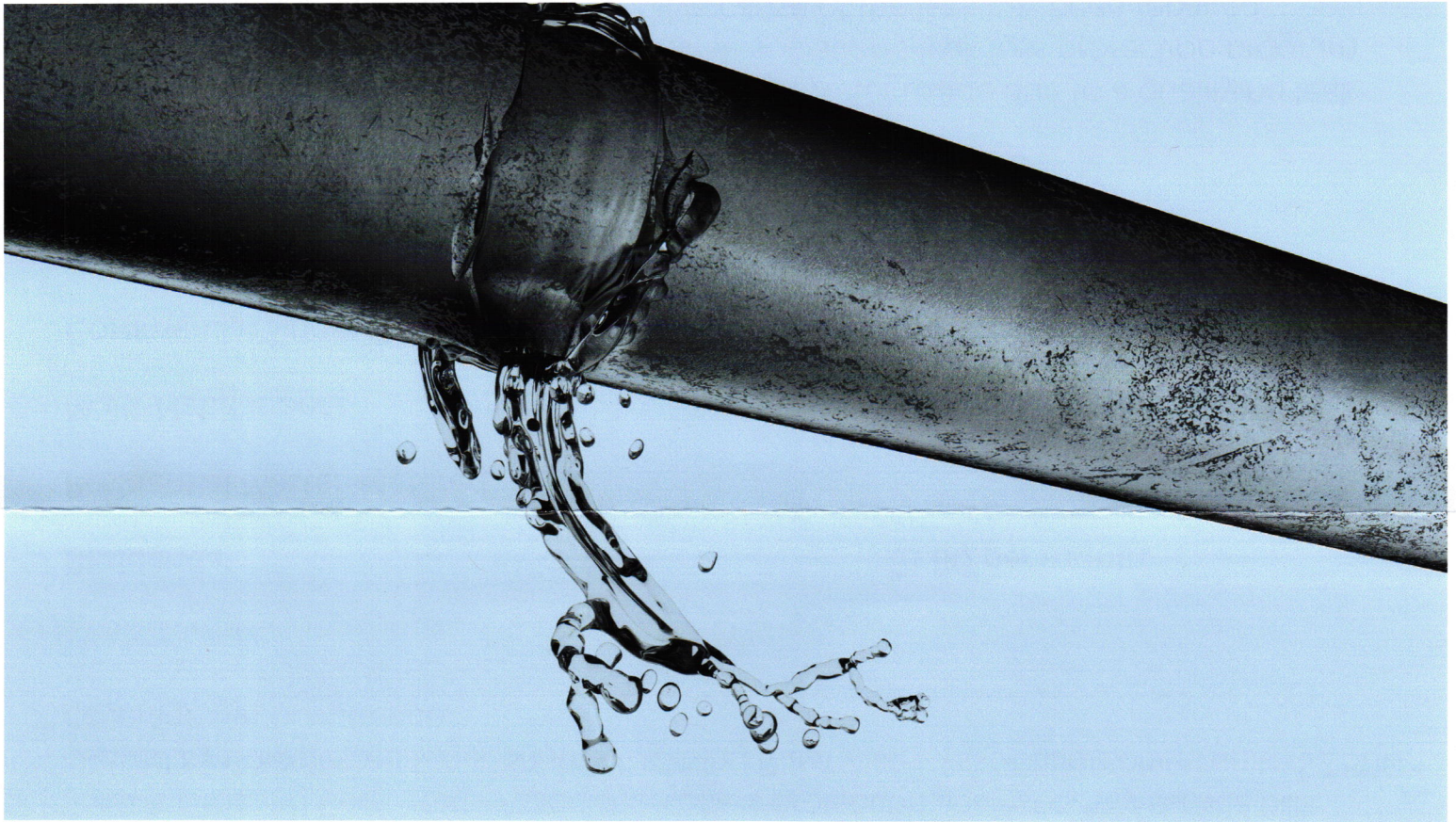
Contact us Today

SERVLINE



ServLine® Protection Program

Smith's Crossing Rural
Water Association



Protection that provides
peace of mind